

全年摘要 Highlights of the Year

重要數字一覽 Figures at a Glance



答覆 **10 244** 個查詢
enquiries answered



處理 **1 398** 宗投訴
complaints handled



9
宗個案獲法律協助
cases granted with
legal assistance



每宗投訴平均處理時間
Average handling time of a complaint
87 日
days



調停成功率
Conciliation success rate
88%



1
宗個案提交至法庭審理
case taken to court



為受屈人取得的金錢總額
超過港幣 **6,400,000** 元
in monetary payments secured for aggrieved parties



舉辦
Organised

565 場培訓課程
training sessions for

39 398 參加人次
participants



平機會網站錄得
The EOC website recorded

5 026 210 使用人次
users

59 150 794 點擊率
hit rate



32

間學校參與「平等機會盃中學校際辯論比賽」
schools participated in the Equal
Opportunity Cup Inter-School Debate
Competition



招募了 **50**
Recruited

名學生參加「平等機會青年大使計劃2024/25」
students to participate in the Equal Opportunity
Youth Ambassador Scheme 2024/25



接觸約
Reached around

1 380 000

名社交媒體 (Instagram、Facebook及領英) 獨立用戶
unique social media users on Instagram, Facebook and LinkedIn



舉辦 **62**
Organised

項主要推廣活動
major promotional activities

全年摘要 Highlights of the Year



2024-25年度獎項及嘉許 Awards & Recognitions 2024-25

09/2024

平機會獲勞工處頒發「好僱主約章2024」和「為你『家』『友』好僱主」，以肯定平機會持續採用以僱員為本的良好人力資源管理措施和家庭友善僱傭政策所作出的努力。

The EOC was awarded the Good Employer Charter 2024 and the Supportive Family-friendly Good Employer by the Labour Department in recognition of the Commission's continuous commitment to adopting employee-oriented and good human resource management practices, as well as family-friendly employment policies.

10/2024

平機會獲強制性公積金計劃管理局頒發2023-24年度「積金好僱主5年」、「電子供款獎」及「積金推廣獎」。

The EOC was honoured with the Good MPF Employer 5 Years award, along with the e-Contribution Award and MPF Support Award for 2023-24, granted by the Mandatory Provident Fund Schemes Authority.

11/2024

平機會高級平等機會主任(投訴事務)駱詠藍女士及平等機會主任(人力資源發展及項目)張慧興女士獲頒發「2024年申訴專員嘉許獎」(公職人員獎)，表揚她們的專業精神及卓越服務。

Ms Adele LOK, Senior Equal Opportunities Officer (Complaint Services) and Ms Beverley CHEUNG, Equal Opportunities Officer (HR Development & Projects) were presented with The Ombudsman's Awards 2024 for their professional and commendable services.

03/2025

投訴事務科的投訴事務處理團隊，以及政策、研究及培訓科的通用設計團隊，於勞工處首次推出的好僱員嘉許計劃中獲得「好僱員團隊」殊榮。

The Complaints Handling Team of the Complaint Services Division and the Universal Design Project Team of the Policy, Research and Training Division have both been commended as Good Employee Teams in the Good Employee Recognition Campaign, which was the first of its kind launched by the Labour Department.

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平機會獲香港社會服務聯會頒發10年Plus「同心展關懷」標誌，肯定了平機會持續在關懷社會、僱員及環境方面所作出的努力。

The EOC was awarded the 10 Years Plus Caring Organisation status by the Hong Kong Council of Social Service, in recognition of the Commission's sustained commitment to caring for the community, its employees and the environment.

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2024-25年度主要活動 Major Events & Activities 2024-25

04/2024

平機會新任主席林美秀女士履新。

Ms Linda LAM Mei-sau assumed office as Chairperson of the EOC.

平機會舉辦「種族多元共融運動日」以慶祝《種族歧視條例》生效15周年和推廣種族共融的價值。

The EOC organised the Racial Diversity & Inclusion Sports Day to mark the 15th anniversary of the implementation of the Race Discrimination Ordinance and promote the value of racial inclusion.

05/2024

行政長官委任王偉倫博士成為平機會新任委員，及再度委任現任委員藍建中先生，任期為兩年，由2024年5月20日起生效。

The Chief Executive appointed Dr Vincent WONG Wai-lun as the new EOC Member and reappointed existing Member Mr Simon LAM Ken-chung for a term of two years effective from 20 May 2024.

平機會推出《導盲犬：實用指南》以提高公眾對導盲犬使用者及導盲犬的接納。

The EOC released the *Guide Dogs: A Practical Guide* to foster greater acceptance of guide dog users and guide dogs.

06/2024

平機會舉行「平等機會青年大使計劃2023/24」嘉許典禮，向42名完成計劃的大專生作出嘉許。計劃旨在向青年人推廣多元、平等及共融的價值。

The EOC held a ceremony to recognise 42 tertiary students for completing the Equal Opportunity Youth Ambassador Scheme 2023/24, which aims to promote the values of diversity, equality and inclusion to young people.

07/2024

平機會舉行「全民暢達@香港研討會」，以鼓勵社會各界合作，將香港打造成通達共融的智慧城市。多位來自建築、房屋、資訊及創新科技、學術、銀行和醫療等不同界別的專家講者，與政府不同部門的代表、立法會議員及近300名與會者，分享他們的經驗和灼見。

The EOC organised the Accessible for All@Hong Kong Symposium to foster cross-sector collaboration in transforming Hong Kong into an accessible and inclusive smart city. Expert speakers from diverse sectors, including architecture, housing, innovation and technology, academia, banking and healthcare, shared their experiences and insights with representatives from various Government departments, Legislative Council Members and around 300 participants.



2024-25年度主要活動 Major Events & Activities 2024-25

08/2024

平機會舉辦「『你智識玩』聯校探討校園性騷擾工作坊」，提升學生領袖和大學教職員建立安全和沒有騷擾的校園環境的能力。

The EOC organised the “Play Smart” Joint-University Interactive Workshop on Addressing Sexual Harassment on Campus to enhance the capacity of student leaders and university staff members to create safe and harassment-free campuses.

平機會公布「在香港『公眾可進出處所』餵哺母乳的研究」的結果，這項研究審視公眾地方能否提供育嬰及哺乳設施及其狀況。

The EOC released the Study on Breastfeeding at Publicly Accessible Premises in Hong Kong, which examined the conditions and availability of baby care and lactation facilities in public places.

09/2024

平機會推出《如何在工作間支援有認知障礙症僱員 — 給僱主的實用指南》，以加強公眾對認知障礙症的認識，並為僱主就如何支援有認知障礙的僱員及其照顧者提供實用建議。

The EOC published *How to Support Employees with Dementia at Work – A Practical Guide for Employers* to improve the public’s understanding of dementia and offer guidance to employers on supporting employees with dementia and their caregivers.

10/2024

平機會聯同香港族裔共融聯會，在灣仔錫克廟為非華裔求職者舉辦「種族多元共融招聘會」。五個政府部門以及11間企業參與，並提供不同行業、資歷要求及職級的職位空缺。

The EOC, along with the Federation of Hong Kong Ethnic Communities, held the Racial Diversity & Inclusion Recruitment Fair for non-ethnic Chinese job seekers at the Khalsa Diwan (Sikh Temple) in Wan Chai. Five Government departments and 11 corporate organisations offered a wide range of jobs across different sectors, qualifications and levels.

11/2024

平機會舉行首屆「通用設計嘉許計劃」嘉許典禮以表揚在採納通用設計方面有傑出表現的機構。

The EOC held the award presentation ceremony for the inaugural Universal Design Award Scheme to recognise organisations with outstanding contributions in implementing universal design practices.

平機會推出「平等機會研究項目資助計劃2025/26」，旨在資助合資格學者及機構進行具創意並與四條反歧視條例有關的研究項目。

The EOC launched the Funding Programme of Research Projects on Equal Opportunities 2025/26 to provide support to eligible academics and organisations to undertake innovative research projects that are related to the four anti-discrimination ordinances.

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2024-25年度主要活動 Major Events & Activities 2024-25

12/2024

平機會推出《「平」行宇宙 — 小學生網上教材套》，透過有趣的動畫和互動學習活動，向小學生推廣平等機會的重要性。

The EOC launched “*Harmony in the Universe*” – *Online Educational Modules for Primary School Students* to promote the value of equal opportunities to primary school students through engaging animations and interactive learning activities.

平機會推出首屆「平等機會盃中學校際辯論比賽」，讓中學生有機會探討香港有關平等機會的議題，並向年青人及公眾推廣多元共融。

The EOC launched the inaugural Equal Opportunity Cup Inter-School Debate Competition to provide opportunities for secondary school students to explore issues related to equal opportunities in Hong Kong, and to promote equality and inclusion to the younger generation and the public.

02/2025

平機會推出2025-26年度「平等機會社會參與資助計劃」，鼓勵非牟利機構、慈善組織、學校舉辦教育活動，提高公眾對反歧視條例的認識。

The EOC launched the 2025-26 Community Participation Funding Programme on Equal Opportunities to encourage non-profit organisations, charities and schools to implement educational activities to enhance the public’s understanding of the anti-discrimination ordinances.